

Terms of Purchase

Fiction and Non-Fiction and Poetry Purchases

The fiction and non-fiction and poetry are electronic files in pdf format and they will be emailed to you within 24 hours of your purchase. Should you not receive the pdf download within this time frame, please check your spam box before contacting us via email with the words **No File Download** so that we can quickly identify that you have had a problem with the download. We would also recommend that once you have made your purchase to place info@brinjalmurphy.com in your address book so that your email provider recognizes that it must accept email from this address.

All electronic file purchases must be purchased individually with the "Buy Now" buttons as we do not have "cart" facilities for these items. We are sorry if this causes you any inconvenience.

Description of Greetings Cards

The Gift Cards are made up of light weight card paper with stapled black and white printed bond inserts. The outer "cover" card has a colored picture as shown under Gift Card Stories. The inserts have four black and white drawings along with the story. Please be aware that the staples can come loose with wear and tear and are not for children under 3 years old.

Credit Cards

You may pay with any of the major credit cards listed on the site as well as through Paypal.

Credit Card Declined?

Please be aware that we are not declining your purchase, your bank is, as they have full control over this aspect of your purchase and you will need to contact them. However, typical reasons for credit cards being declined are incorrect entry of addresses (they need to be entered as it appears on your statement) and also incorrect code numbers.

Returns

All sales are final and no refunds are accepted.

Privacy

Please note that we do not have access to your private credit card details that you enter when purchasing anything from our site as you are redirected immediately to a secure website when you press the purchase (buy now) button .

For **electronic file** purchases we will have access to your email address and with regard to **tangible product** purchases we will have access to your name, address and email address in order to mail the items you have purchased but we promise never to sell or forward your personal details to a third party ever because we value your privacy as we do ours.

Questions

If you have any questions or are unhappy about anything, please contact us at info@brinjalmurphy.com

Shipping & Handling

Domestic to all US States:

Doorbell Signs & Fridge Magnets - \$2.25 per 1 doorbell sign or fridge magnet. I cannot combine shipping if more than one is purchased.

Cards

1 to 2 Cards = \$2.25
3 to 6 Cards = \$3.00
7 to 13 Cards = \$7.74
14 to 20 Cards = \$11.61

If you wish to place an order for **more the 20** Cards please contact us by email at info@brinjalmurphy.com

Delivery time is between 3 - 5 business days to all 50 US States via USPS with tracking.

International Shipping:

Doorbell Signs & Fridge Magnets - \$5.25 per 1 doorbell sign or fridge magnet. I cannot combine shipping if more than one is purchased.

Cards

1 to 3 Cards = \$5.25
3 to 6 Cards = \$12.25
7 to 13 Cards = \$23.00
14 - 20 Cards = \$34.05

If you want to order **more than 20** cards, please contact us by email at info@brinjalmurphy.com

Delivery time is between 8 to 32 business days

We currently ship to the following countries: Australia, Canada, Ireland, New Zealand and the United Kingdom

International Shipping Policies:

Packages shipped outside the U.S. may be subject to the customs fees and import duties levied by the country to which you have your order shipped. All additional charges that pertain to customs clearance is for the recipient's account as we do not have control over these and cannot predict how much they will be. Contact your local customs office for information. Please note that where clearance procedures are in force, delays can ensue which may extend beyond our stated delivery estimates.

If you have any questions or concerns regarding your payment or shipment please contact us at info@brinjalmurphy.com .